



SMART Test



SMART Test from SMS

An easy way for your customers to test their own systems.

SMART Test from Southern and Northern Monitoring is easy to set up and simple for the end user to use independently, eliminating queuing and hold times completely.

Step 1

To activate SMART Test on your customer's account, simply email Mike Plummer your account/customer details: mikep@southernmonitoring.co.uk

Step 2

The end user (your customer) dials 0844 871 2228 and enters their user number and unique passcode to activate the test mode.

Step 3

The end user (your customer) has 30 minutes to call 0844 871 2228 again to find out which signals have been received.

SMART Test from SMS - saving time and money

Over the last 12 months we have seen a massive increase in the call volume for end user tests, putting a strain on our resources and detracts from our primary focus of actioning emergency alarms and calls.

SMART Test eliminates queuing time and hold times completely, giving your customers peace of mind and saves you and us time and money.

SMART Test is **Simple** to use, **Manageable**, **Affordable**, **Responsive** and **Time saving**.

Further Information and Account Activation

For more information please email us or call 02392 265114.

Mike Plummer - mikep@southernmonitoring.co.uk

Technical Department - technical@southernmonitoring.co.uk

Marketing Support from SMS

We can supply you with free marketing materials and instruction cards to give to your customers which we can personalise with your details.

Please contact Mike Plummer for more information - 02392 242232.

